Stakeholder Relations

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SARS Stakeholders

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Dear Stakeholder

TAX TYPE TRANSFER CHANGES

During the 2020 Filing Season, SARS as part of its ongoing eFiling enhancement, brought about changes to the eFiling Tax Type Transfer process for Personal Income Tax products. The benefits of these changes were:

- To provide the taxpayer with full control of their eFiling profiles;
- Correctly authenticate the relationship between taxpayers and their representatives.

In the coming months, SARS will extend the above process to the remaining tax products and for all entities transacting on eFiling. Towards the end of April 2021, SARS will introduce the following key changes on eFiling:

- Adding taxpayers to a profile (Organisations & Practitioners)
  - Removing multiple capture fields to simplify process
  - Validate captured information to ensure alignment to SARS records
- Activating and Requesting Tax Types (All products and return types)
  - Registered Representatives will have access to their clients
  - SARS will provide products on register (masked) – user activates selected products
- Tax Type Requests to be reviewed by the taxpayer or their appointed Registered Representative
  - Manage Tax Types on www.sars.gov.za
  - Authentication layer with One-Time-Pin (cell and email)
  - Online POA for Tax Type Transfer
  - Requests can be Approved/Rejected for each return type

One implication of the aforementioned change is that tax practitioners are to ensure that details provided to them by their clients matches the information as per the SARS records. Failure to do so will result in the tax practitioner unsuccessfully adding a client.

SARS kindly requests that you make your members aware of the upcoming eFiling changes in order to ensure that all are timely informed.

Sincerely

[redacted]

THE SOUTH AFRICAN REVENUE SERVICE

8 March 2021