E@SYFILE FORM VIEWER FIX

If you are struggling to view older EMP501 forms or generally experiencing difficulty with the latest version of the e@syfile Forms Viewer, you may have seen the below error message.
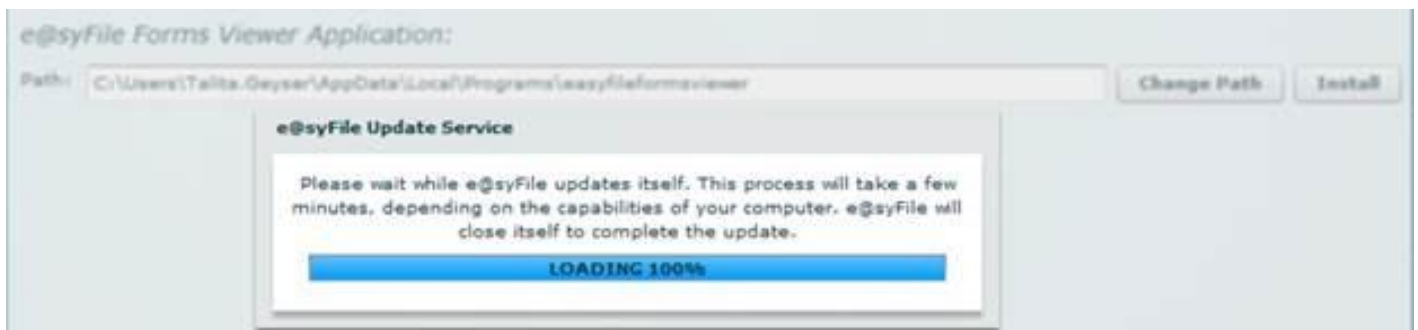
REMEDY FOR THE ERROR

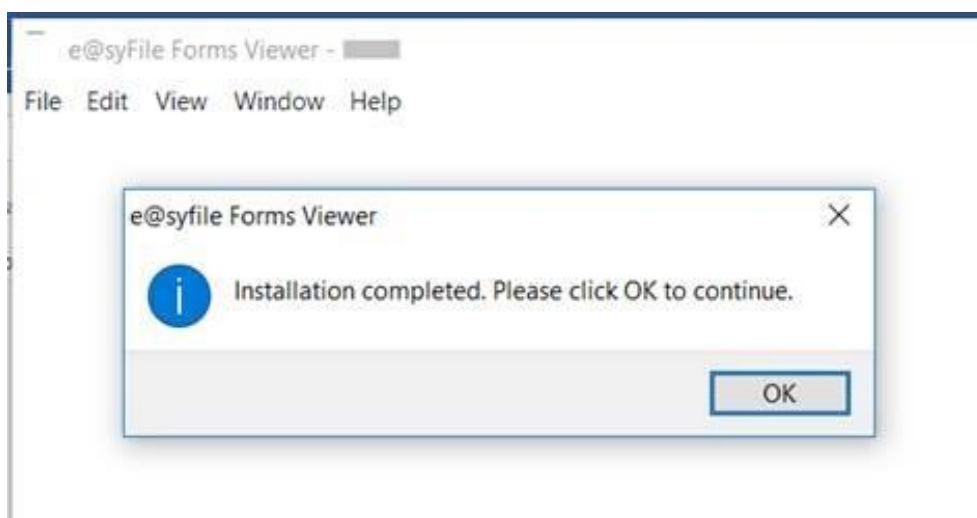Taxpayer must make a backup of e@syFile and then follow the below steps:

1. Log on to e@syFile, and navigate to System Configuration under Utilities.

2. Click on Install next to e@syFile Forms Viewer Application.

System Configuration

Here you are able change System Configuration.

Java JRE:

Path: C:\Program Files (x86)\Zulu\zulu-8-jre\bin\java.exe   [Change Java Path]

[Test Java] [Check System Parameters] [Check Validation Rules Version]

e@syFile Forms Viewer Application:

Path: [Change Path] [Install]

3. Once the Forms Viewer download completed, the installation should continue automatically.

e@syFile Forms Viewer Application:

Path: C:\Users\Talita.Geyser\AppData\Local\Programs\easyfileformsviewer   [Change Path] [Install]

e@syFile Update Service

Please wait while e@syFile updates itself. This process will take a few minutes, depending on the capabilities of your computer. e@syFile will close itself to complete the update.

LOADING 100%

4. Click on OK and close the Forms Viewer after the installation completed successfully.

e@syFile Forms Viewer -

File Edit View Window Help

e@syfile Forms Viewer   ✕

ⓘ Installation completed. Please click OK to continue.

[OK]

5. If you still get this error:

6. Then run the Installer on your desk top and try again.

27 September 2022