

## **SARS KZN Branch Manager Escalation**

SARS has made available the email addresses of branch managers for members who have taxpayer clients registered with any one of the below KZN SARS branches. An email to the branch manager may be sent only after the member has first contacted the SARS Contact Centre and/or the [pcc@sars.gov.za](mailto:pcc@sars.gov.za) mailbox and has received no assistance. The case reference number must be included in the mail to the relevant SARS branch manager.

Where escalation to the branch manager does not work, the member can log the query on the SAICA Member Portal for further escalation by SAICA.

Branch Name	E-mail Address	Name
Durban	<a href="mailto:Snkuna1@sars.gov.za">Snkuna1@sars.gov.za</a>	Senzo Nkuna
Newcastle	<a href="mailto:skhuzwayo@sars.gov.za">skhuzwayo@sars.gov.za</a>	Sbonelo Khuzwayo
Pietermaritzburg	<a href="mailto:lmnyandu@sars.gov.za">lmnyandu@sars.gov.za</a>	Lungi Mnyandu
Pinetown	<a href="mailto:Mmkhize1@sars.gov.za">Mmkhize1@sars.gov.za</a>	Musa Mkhize
Port Shepstone	<a href="mailto:wmadyibi@sars.gov.za">wmadyibi@sars.gov.za</a>	Wandisa Madyibi
Richards Bay	<a href="mailto:Zbuthelezi3@sars.gov.za">Zbuthelezi3@sars.gov.za</a>	Zama Buthelezi
Umhlanga Ridge	<a href="mailto:vganpath@sars.gov.za">vganpath@sars.gov.za</a>	Vikash Ganpath

10 February 2021