# INVITATION



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Dear SARS client / staff member

Since our new online Registration, Licensing and Accreditation (RLA) system was introduced in April 2020, we are aware that many of you have had questions about the system.

We are therefore inviting you to a webinar where we will provide more information and answer your questions.

Theme: Customs Registration, Licensing and Accreditation (RLA) system

Date: 10 November 2020

**Time:** 10:00 – 11:30

**Register:** Seats are limited, so click here to pre-register:

https://sarsevents.webex.com/sarsevents/onstage/g.php?MTID=eb44599ed 44b87b19e6e7434a787389a8

We ask that you limit the number of people per company who will attend the webinar.

NEXT



## INVITATION

#### Some of the topics include the following:

- Navigating the RLA site on eFiling
- Profile challenges preventing clients from submitting RLA applications
- Utilisation of clients' existing Customs Codes for both eFiling and branch submissions
- The role of Representatives or Tax Practitioners in applying on behalf of their clients
- How to follow up on applications (escalation processes)

### Please can you send your questions in advance to the following mailbox:

Questions@sars.gov.za. We will attempt to answer all questions during the webinar. If not, we will respond to unanswered questions after the webinar.

For those who will not be able to take part in the webinar, we will record it and place it on the SARS website afterwards.

We are looking forward to you joining us.

SARS REGISTRATION, LICENSING AND ACCREDITATION TEAM

BACK

