



ROE ONLINE SYSTEM TEMPORARY SHUTDOWN ALERT

This serves to inform all Employers that the Compensation Fund will temporarily shut-down the ROE Online System and the internal SAP ECC for the Employer Registration and Employer Assessment modules only for the period from 19 March 2023 (00:00) until midnight on 31 March 2023.

The reason for the temporary shut-down is to complete preparatory actions for the 2022 ROE Season that will be open for the period 1 April 2023 to 31 May 2023.

The following services will be affected during the ROE Online system shut-down period,

- Employer registrations will not be processed; this includes registrations through the CIPC Bizportal platform as well as through the CF's back-office processes.
- Employers will not be able to declare any Return of Earnings, online or manually.
- CF will not be able to clear employers who are flagged for audit and process applications for a revision of assessment
- No instalment applications will be considered during this period.

The following services will NOT be affected during the ROE Online systems shut down period.

- The CompEasy system, for the processing of claims will NOT be affected.
- Employer will be able to generate a Letter of Good Standing during this time.
- Employers can still make payments using their correct CF Registration Number.

Employers are encouraged to declare their earnings earlier when the ROE Online system opens from 1 April 2023 as higher volumes are generally experienced towards the end of May that affects availability of systems.

FARZANA FAKIR

ACTING COMPENSATION COMMISSIONER

DATE 2023/03/06