



## ROE ONLINE SYSTEM TEMPORARY SHUT-DOWN ALERT

The Compensation Fund refers to the notice dated 11 and 31 March 2025 communicating the shutdown of the Employer Registration and Employer Assessment modules for the period from 19 March 2025 to 30 April 2025.

The Fund has experienced a delay in its preparatory actions for the 2024 ROE Season and communicates that the system will remain closed until **30 April 2025** (mid-night 00h00) and will effectively be available for the submission of Returns on **1 May 2025 at 08h00**.

The following services will be affected during the ROE Online system shut-down period,

- Employer registrations will not be processed; this includes registrations through the CIPC BizPortal platform as well as through the CF's back-office processes.
- Employers will not be able to declare any Return of Earnings, online or manually.
- CF will not be able to clear employers who are flagged for audit and process applications for a revision of assessment.
- No instalment applications will be considered during this period.

The following services will NOT be affected during the ROE Online systems shut-down period.

- The CompEasy system, for the processing of claims will NOT be affected.
- Employer will be able to generate a letter of Good Standing during this time.
- Employers can still make payments using their correct CF Registration number.

In line with the delay in opening the system; the expiry date of 30 April 2025 of the current Letters of Good Standing is extended to 31 May 2025.

The Fund apologises for the delay and assures employers of best efforts to finalise all preparatory actions at the earliest.

MS FARZANA FAKIR

ACTING COMPENSATION COMMISSIONER

DATE 10 APRIL 2025