

Office
Head Pffoce

Enquiries

Telephone

E-mail
ReportingUnprofessionalConduct@sars.gov.za

Reference
PAR Testing

Date
8 September 2021

To: All RCBs



South African Revenue Service

Pretoria Head Office
299 Bronkhorst Street,
Nieuw Muckleneuk, 0181
Private Bag X923, Pretoria, 0001
SARS online: www.sars.gov.za
Telephone (012) 422 4000

Dear Sir/Mam,

TESTING OF PAYMENT ARRANGEMENT REQUEST ENHANCEMENT TO EFILING

From 11 September 2021, SARS will implement the enhanced debt management process to enable taxpayers with outstanding debt to initiate a Payment Arrangement Request via eFiling.

Taxpayers are currently able to make a payment arrangement only in person at a SARS branch. The enhancements to eFiling will enable taxpayers to initiate a payment arrangement where there is outstanding debt from admin penalties or the different tax types through the following options:

- Statement of Account (SOA)
- SOA admin penalties
- Return work-page
- Notice of assessment
- Notice of assessment for admin penalties
- My Compliance profile page
- Final demand letter
- Final demand reminder letter

As our key stakeholder, we request your assistance to test the payment arrangement function on eFiling before 10 October 2021 for the following products:

- Personal Income Tax (PIT)
- Corporate Income Tax (CIT)
- Value-Added-Tax (VAT)
- Pay-As-You-Earn (PAYE)
- Admin Penalties

Stability testing of the enhancement is planned to start immediately after the release between 18:30 pm and 21:00 pm on 10 September 2021.

Due to the urgency of the testing, SARS has identified around 190 tax practitioners across RCBs and regions to perform the testing. Invitation letters will be sent directly to these tax practitioners.

However, you are also welcome to encourage your members to participate in the stability testing.

Once participants have submitted the payment arrangement requests from any of the eFiling options, SARS will process the requests and provide them with feedback.

All participants are requested to provide feedback regarding their experience during the testing to ReportingUnprofessionalConduct@sars.gov.za, no later than close of business on 10 October 2021.

Your assistance in this regard is highly appreciated.

Sincerely

THE SOUTH AFRICAN REVENUE SERVICE