

Customs & Excise

Enquiries osc@sars.gov.za

Date 07/09/2022 EXTERNAL STAKEHOLDER

South African Revenue Service Pretoria Head Office 299 Bronkhorst Street, Nieuw Muckleneuk, 0181 Private Bag X923, Pretoria, 0001 SARS online: <u>www.sars.gov.za</u> Telephone: (012) 422 4000

Dear Customs Client

SARS WAGE NEGOTIATIONS DISPUTE: RETURN TO CARGO NORMAL HOURS AT AFFECTED PORTS

You may already be aware that SARS and its recognised trade unions, the National Education Health and Allied Workers Union (NEHAWU) and the Public Servants Association of South Africa (PSA), have been in a protracted wage dispute for some time. The strike action that ensued as a result led to an adjustment of cargo operating hours at some of our ports.

As SARS endeavours to minimise any potential impact on the free flow of crossborder movement of trade, we also aim to reduce the negative consequences the strike has had on our economy. Our desire is to continue to be at the service of traders and travellers as best we can.

With both trade unions having suspended the strike action to allow further engagement and agreement with SARS Management, I am glad to inform you that the cargo operating hours at all our ports will revert to normal, as they were before the strike action effective 09 September 2022. Should there be any changes related to the suspension of the strike, we will communicate this with you.

I wish to thank you for your continued patience during this time, as well as apologise for any inconvenient that may have been cause as a result of the strike action.

Should you require information, please contact <u>OSC@sars.gov.za</u> mailbox.

Sincerely,

BEYERS THERON DIRECTOR: CUSTOMS BORDER OPERATIONS, PORTS OF ENTRY & CUSTOMS COMPLIANCE