



Invitation to a webinar on Dispute Process

Dear Taxpayers,

To assist taxpayers and traders to fulfil their tax obligations and remain compliant, SARS will host a virtual webinar for taxpayers, traders and SMMs where we will discuss the dispute process in relation to SARS assessments.

As a taxpayer, you have the right to lodge a dispute when you are not in agreement with an assessment. The aim of this webinar is to educate taxpayers about their rights and obligations relating to the dispute process.

In line with our strategic intent of building and sustaining a culture of voluntary compliance, SARS believes that when taxpayers have clarity and certainty about their tax obligations, they will be in a better position to fulfill their legal obligations.

The following topics will be covered:

- Definition of the dispute process and the types of disputes that exist.
- Time frames for different disputes to be lodged
- What channels are available for the various dispute processes
- The timelines in which disputes and appeals are finalised.
- What is Alternative Dispute Resolution (ADR)?
- Common errors that lead to rejection of disputes and delay the dispute process.

As a valued taxpayer, you are invited to join us at the webinar. You may also extend this invitation to other interested parties

Webinar details:

Theme: Dispute Process

Date: Thursday, 24 November 2022

Time: 17:00 - 19:00

Platforms: Zoom and YouTube

Register in advance for this webinar on the following link:

https://sars-qov-za.zoom.us/webinar/register/WN_tRfBc8_6RDkKvI26c_u8JQ

Webinar ID: 929 4015 7278

Passcode: 676954

After registering, you will receive a confirmation email with information on how to log in to the webinar.

YouTube: <https://youtu.be/uBVDU1qbR9w>

If you have questions about Dispute Process, please email DisputeProcess@sars.gov.za

Issued by:

**SMME, Taxpayer and Trader Education and
Tax Court Litigation ADR Unit**

14 November 2022