

Memo

To : All CompEasy External Users

Progress on the Implementation of the Compensation Fund's new Integrated Online Claims System

The Compensation Fund has embarked on the modernization journey which is aimed at improving service delivery. The eCOID project developed an integrated online claims management system called CompEasy which replaced Umehluko.

Update on the functionalities that are available on the CompEasy system since Go Live:

1. CompEasy External user password reset

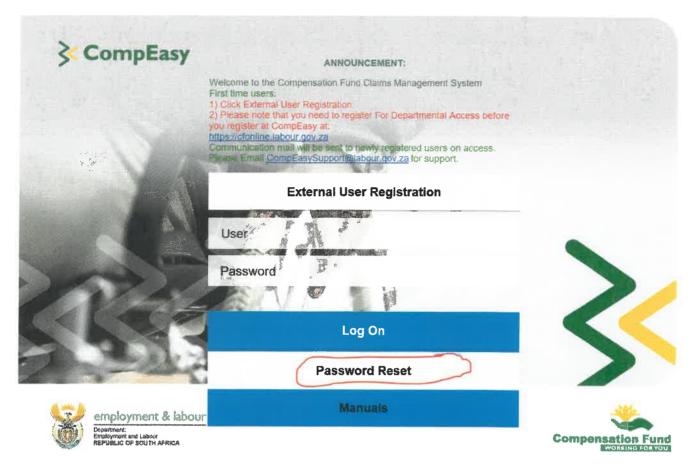
In an effort to improve User experience on the CompEasy system, we noted the concerns and delays in the reset of password and have improved the process. The password reset functionality is now available directly on the CompEasy system which can be accessed on the Department of Employment and Labour website under Online Services:

https://compeasy.labour.gov.za:44328/fiori









- ✓ Please enter your username, email address and click on get password.
- ✓ The details will be sent to your email address.







Forgot Password Details

Username ((ID);		
eMail:			
	Cat	Password	

Yours faithfully,

V Mafata

Compensation Commissioner



