

**Office of the Head of
Stakeholder
Engagements**

Enquiries

SARS Stakeholder
Management

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South African Revenue Service

Lehae la SARS
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Dear Stakeholder,

Update on SARS browser solution

Following the discontinuation of the Adobe Flash Player and the subsequent challenges that taxpayers experienced as a result, SARS informed users about a browser solution that was implemented to allow taxpayers to complete and submit the Flash-based forms that have not yet been migrated to HTML5 format.

We want to further emphasise that the implementation of the SARS browser is a temporary solution until the affected forms are available on all browsers. Please note that a version for Mac users will also be made available soon. SARS would like assure taxpayers that the newly introduced browser is approved software, implemented in partnership with Adobe's service provider partners.

We wish to emphasise that the SARS Browser is not a requirement for all forms and activity on eFiling. eFilers will still be able to complete their other interactions with SARS regarding forms and processes that are unrelated to Adobe Flash Player with their browser of choice or via the Mobi-App.

The security of your eFiling experience is paramount to SARS and therefore the SARS Browser has been limited to only allow access to the SARS websites

and general browsing is not permitted. Furthermore, we suggest your existing security software or antivirus is kept updated.

The forms listed below are the ones that require users to download the interim browser:

Form Code	Form Description
RAV01	Registration, Amendments and Verification Form
TDC01	Transfer Duty
IT3-01	Financial Certificate Information
IT3-02	Financial Declaration
DTR01	Dividends Tax Transactions Information
WTI	Withholding Tax on Interest

As we continue work to migrate the remaining forms to HTML, we thank you for your patience and apologise for the inconvenience that you may have experienced

Yours Sincerely,

Mark Kingon