

## **Unemployment Insurance Act - UI Fund website issues**

Dear members,

All employers registered directly with the Unemployment Insurance Fund that declare their employees' income on a monthly basis would have noticed that the UI Fund recently launched a new website for the registration of new employers and the declaration and payment of monthly unemployment insurance fund contributions. Employees can also use this system to apply for benefits such as unemployment, maternity and illness.

As many SAICA members and associates have noticed, the new website is currently experiencing problems from information not being available, all details of employees are not up to date and previous returns are not available to view. The system requests employers to update information for the periods that has already passed and states that the information is not available.

SAICA has engaged with the Unemployment Insurance Fund and they are aware of the website issues. The UI Fund is currently resolving the issues and will inform SAICA about the outcome and the way forward.

Once SAICA has received the feedback we will inform the members and associates on the way forward and where necessary we will engage with the UI Fund to assist members to solve their specific issues.

Regards

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