

ISQM Workshop 4

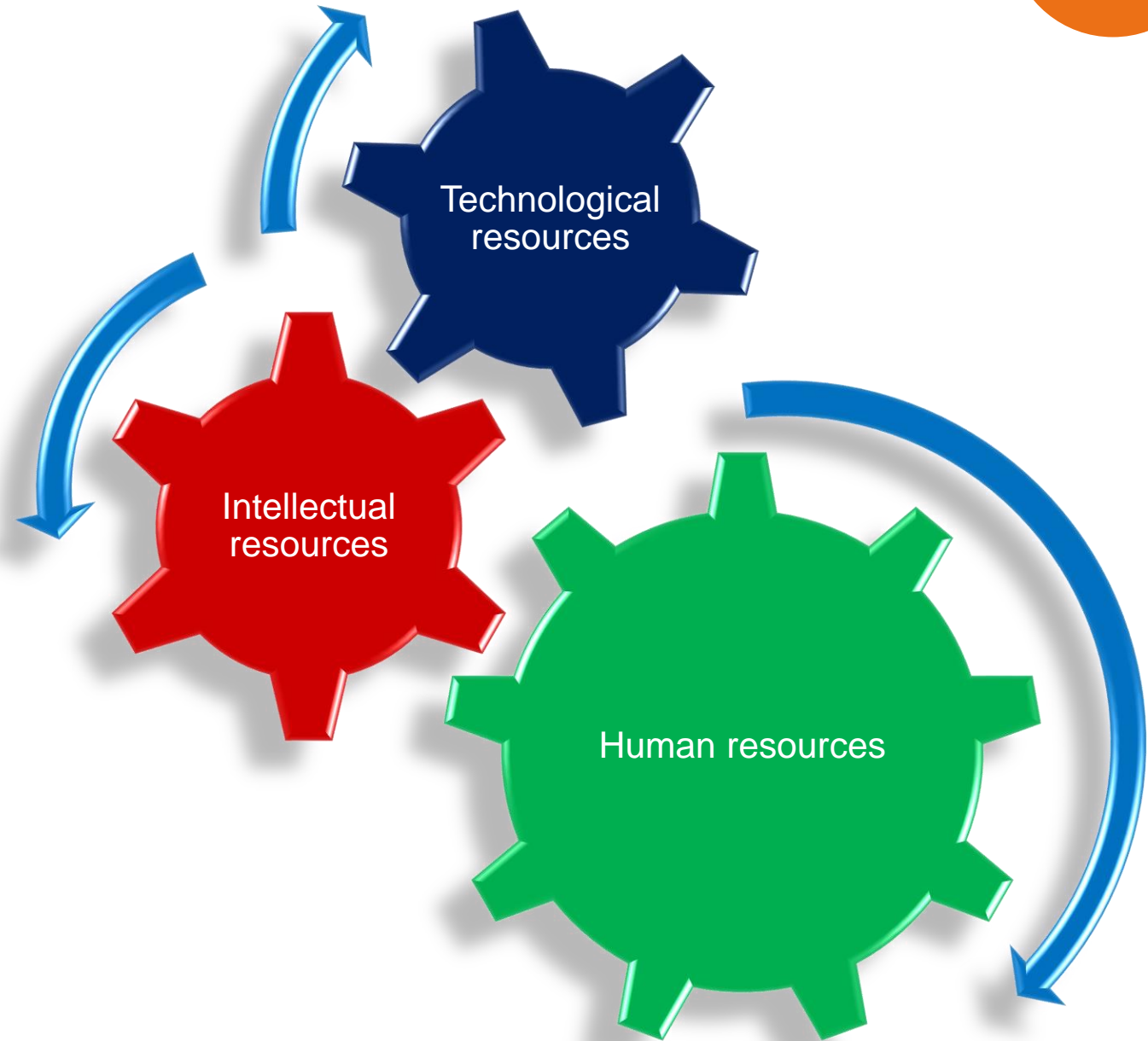


Where are we now?



Resources

Adapted from ISQC 1



Service providers



- New requirement
 - Resources from service providers are appropriate for use in SOQM and performance of engagements
- Definition
 - An individual / organisation external to the firm that provides a resource that is used in the SOQM / in the performance of engagements
 - Exclude the firm's network, other network firms / other structures / organisations in the network

Human resources



- **New requirement** to have competent and capable human resources to perform activities / carry out responsibilities in the operation of SOQM, and assign individuals to perform activities within SOQM
- **New requirement** addressing the need to obtain individuals from external resources (network, another network firm / service provider) when the firm does not have the personnel to operate SOQM / perform engagements
- **New requirement** addressing personnel's commitment to quality and accountability / recognition through timely evaluations, compensation, promotion and other incentives

Human resources

Individuals in firm

Personnel (partners and staff in firm)

- Professional, including experts employed by firm
- Includes service delivery centre in firm

When term “personnel” is used in ISQM 1, it refers to individuals in firm



Individuals external to firm

Used in SOQM /
performance of
engagements

- Within firm's network
- Employed by a service provider



Technological resources

- Used to enable operation of firm's SOQM and performance of engagements

IT application

IT
infrastructure

IT processes

Intellectual resources



- Used to enable operation of the firm's SOQM and consistent performance of quality engagements, and such intellectual resources are consistent with professional standards and applicable legal and regulatory requirements (if applicable)

